

**TOOLBOX TALK
NO.7**

BE A GOOD NEIGHBOUR



Many people in the local community will regard the start of construction work in their neighbourhood with great concern.

The community are often fearful that construction work will bring noise, dust, road closures, increased heavy road traffic and disturbance to normal life.

Being a respectable neighbour means that all those involved in a construction project are to act with consideration to all those who live and work in the area within the surrounding construction site to reduce their inconvenience.

DO

- ✓ Be polite and thoughtful to members of the public at all times.
- ✓ Take accurate notice of any complaint made by a neighbor and pass it on to your line manager.
- ✓ Only use approved routes to access the site.
- ✓ Use only designated parking areas, if they are provided, otherwise always park vehicles with consideration for the needs of others.
- ✓ Keep dust and noise to a minimum.
- ✓ Always close any noise reducing engine covers while plant is in use.
- ✓ Direct site lighting and task lighting away from neighbouring properties.
- ✓ Tell your line manager if rubbish bins or skips are full or nearly full.
- ✓ Notify your line manager immediately if you find any fly tipped waste in the area.
- ✓ Report any complaints / concerns raised to you to your manager immediately.

DON'T

- ✗ DON'T obstruct vehicle accesses or driveways to neighbouring properties.
- ✗ DON'T obstruct public rights of way such as pavements, footpaths, and bridleways.
- ✗ DON'T drag mud onto the roads outside the site - make sure vehicle wheels are clean before leaving.
- ✗ DON'T trespass on neighbour's land.
- ✗ DON'T leave engines running unnecessarily.
- ✗ DON'T shout.
- ✗ DON'T shout or whistle at passers-by.
- ✗ DON'T drop litter or leave sites untidy.
- ✗ DON'T leave gates to the site open